

# LICENSEWARE

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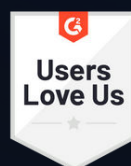
## ITAM Maturity Assessment

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# What is your ITAM Maturity, and why does it matter?



## At a glance

IT Asset Management (ITAM) Maturity reflects the level of sophistication and effectiveness in managing an organization's IT assets.

Organizations progress through maturity levels from ad hoc to optimized, improving process formalization, control, and strategic alignment at each stage.

Achieving higher ITAM maturity brings significant benefits, including cost savings through optimized asset utilization, enhanced compliance, reduced risk, improved operational efficiency, and better alignment of IT assets with business goals.

With strategic investment in tools and training, and a commitment to continuous improvement, organizations can reach advanced maturity levels, ensuring their ITAM processes are robust, efficient, and aligned with international standards.



## Importance of understanding

Why should you care about your ITAM Maturity?

- ⚠ Higher ITAM maturity enables cost savings through better tracking and optimization of IT assets.
- ⚠ Mature ITAM processes aid in ensuring compliance with software licensing agreements and regulations, reducing legal risks.
- ⚠ Advanced ITAM practices streamline processes, reducing downtime and improving productivity.
- ⚠ Accurate IT asset data supports strategic decision-making aligned with business goals.
- ⚠ A mature ITAM framework, guided by standards like ISO/IEC 19770-1, enhances governance and accountability.
- ⚠ Improved ITAM maturity strengthens security by identifying and mitigating risks associated with IT assets.
- ⚠ Efficient hardware management ensures timely maintenance and optimal use of physical assets.



## Take the test

The ITAM Maturity Self Assessment by ITAM Accelerate takes a best-in-class ITAM process experience and combines it with automated AI based report generation to provide you with insights as to your organisations maturity, and where it needs to focus if it wishes to climb the ITAM maturity ladder.



## Benefits

### Benchmark



ISO19770-1 aligned maturity score to objectively assess your current state against industry best practice

### Improve



Identify concrete areas for improvement across your organisation to create actionable steps to climb the ITAM maturity ladder

### Repeat



Bake this assessment into your annual reviews to illustrate and evidence maturity improvement over the lifetime of your program

# Taking the Assessment



## The ITAM Maturity Assessment

An on-line assessment that streamlines the ITAM maturity information gathering process, drilling down to discover how governance, people, systems and processes drive continuous improvement to underpin how an organisation handles its IT assets. Once completed a detailed findings report with insights and actions is generated using Licensewares AI to provide an easy to read gap-analysis from which to build a roadmap for improvement.

### 🤝 Collaborate on demand

Invite relevant team members and stakeholders to collaborate on particular topics and to answer specific questions based on their role and expertise, providing clarity regarding ownership and responsibility for specific areas.

### 👏 177+ questions made easy

You can revisit the assessment throughout the completion phase allowing you to take your time in understanding the question and to gather any required information before answering. Additionally to this you can track your progress and start to see the report generating as soon as you answer questions.

### 💡 The sections

#### ✅ ISO Maturity

Understand how your procedures align with the ISO19770-1 standard

#### ✅ SAM Maturity

Understand how your procedures align with the industry leading Software Asset Management standards

#### ✅ HAM Maturity

Understand how your procedures align with the industry leading Hardware Asset Management standards

### Under the hood AI ✨

Licensewares LLM (large language model) considers all of the questions and answers, trained with relevant context, to automatically generate detailed and actionable reports.

## ITAM Maturity Self Assessment

Completion: **100% Completed**

Collaborators: **7**

Questions: **177**

Date activated: **07-15-2024**

Last edited: **07-31-2024**

Maturity Level:

### 0. ISO Maturity

#### 1. HAM Maturity

#### 2. SAM Maturity

# The Results

## The Final Report

After you've completed the survey, Licenseware's AI based LLM (Large Language Model) will analyze and then contextualize the results to curate a detailed report covering:

- ★ ISO19770-1 aligned maturity score to objectively assess your current state against industry best practice
- ★ ITAM best-practice capability score illustrating the quality of your processes and practices
- ★ A gap analysis identifying concrete areas for improvement
- ★ And much more 📌

### Executive Summary

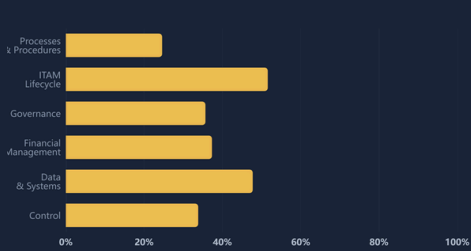
#### Executive Summary

The IT Asset Management (ITAM) self-assessment reveals a mixed maturity level across various dimensions, with some areas demonstrating strong adherence to best practices and others indicating significant gaps. The assessment covers multiple facets of ITAM, including governance, processes, data and systems, control, and financial management. Below is an at-a-glance view of the current results, highlighting key strengths and areas for improvement.

#### Key Strengths

The organization shows commendable maturity in several critical areas. Notably, the Strategic ITAM Plan is well-established, practiced, documented, and aligned with organizational requirements, achieving a perfect score in both the strategic and procedural dimensions. This alignment ensures that ITAM goals are integrated with broader organizational objectives, enhancing business agility, employee satisfaction, cyber security,

#### Score by Dimension



#### Score by Strategic Drivers



#### Score by Process



#### Scores by

- ★ Section
- ★ Dimension
- ★ Strategic Drivers
- ★ ISO Readiness
- ★ Process

## Summaries

- ★ Executive
- ★ Governance
- ★ Processes and Procedures
- ★ Data and Systems
- ★ Control
- ★ Financial Management
- ★ ITAM Lifecycle
- ★ Process readiness

### Governance Summary

#### IT Asset Management Governance Assessment Summary

##### Overview

The IT Asset Management (ITAM) Governance section of the self-assessment evaluates the maturity of various governance-related processes and strategic drivers within the organization. This section provides a detailed analysis of the results, focusing on the alignment between the provided answers and the answers required for maximum scores. The impact of these results on the organization

##### Detailed Analysis

###### Strategic ITAM Plan (ISO001)

- \* Question: Do you have a strategic ITAM plan?
- \* Description: This document outlines the highest level ITAM goals and what needs to be done to achieve them.
- \* Required Answer: Yes
- \* Provided Answer: Yes
- \* Score: 100%



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# Assess your ITAM Maturity today!

<http://licenseware.io/apps/sas>



**ITAM**  
review

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